

# **Semi-Annual Social Monitoring Report**

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Project Number: 43405-028

Semi-Annual Report (July - December 2021)

**GEO: URBAN SERVICES IMPROVEMENT INVESTMENT PROGRAM**

**TRANCHE 6**

January, 2022

## ABBREVIATIONS

ADB	- Asian Development Bank
AP	- Affected Persons
DC	- Design Consultant
DEPP	- Department of Environmental protection and Permit
ES/ SES	- Environmental Specialist/ Senior Environmental Specialist
GoG	- Government of Georgia
GRC	- Grievance Redress Committee
GRM	- Grievance Redress Mechanism
IPMO	- Investment Program Management Office
USIIP	- Urban Sector Improvement Investment Program
IA	- Implementing Agency
EA	- Executing Agency
IP	- Indigenous People
IR	- Involuntary Resettlement
LARP	- Land Acquisition and Resettlement Plan
MoEPA	- Ministry of Environment Protection and Agriculture
MoRDI	- Ministry of Regional Development & Infrastructure
NEA	- National Environmental Agency
SC	- Supervision Consultant
UWSCG	- United Water Supply Company of Georgia
WSS	- Water Supply & Sanitation

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# **1. The Project Details**

## **1.1. Background of the project**

1. The Urban Services Improvement Investment Program was developed as the Government's response to the lack of adequate and/or safe water supply, sewerage and sanitation in urban areas of Georgia. This is intended to optimize social and economic development in selected urban areas through improved urban water and sanitation services and is financed by the ADB through its Multi-tranche Financing Facility. The Ministry of Regional Development and Infrastructure is the Executing Agency and the United Water Supply Company of Georgia, LLC is the Implementing Agency of the Investment Program. UWSCG is a 100% state-owned company.
2. The Investment Program will improve infrastructure through the development, design and implementation of a series of subprojects, each providing improvements in a particular sector (water supply and/or sewerage) in one town. Subprojects will rehabilitate existing infrastructure and/or create new and expanded infrastructure to meet the present and future demand. Water supply improvements will include source augmentation and head works, pumping systems, treatment facilities, transmission and distribution network; and, sewerage improvement works will include sewer network, pumping stations, main collectors and waste water treatment plants.

## **1.2. Projects financed under Tranche 6.**

Construction of Water Supply System in Chiatura (CHI-01)

Construction of Water Supply and Wastewater Systems in Marneuli and Construction of Wastewater System and Collector in Bolnisi (MAR-01)

Construction of Wastewater Treatment Plant in Marneuli (MAR-02)

## **1.3. Key Construction Works on Site**

### **1.3.1. Construction of Water Supply System in Chiatura (CHI-01);**

3. The works under the CHI-01 project (Section-1) comprises the rehabilitation and construction of the water supply network, transmission pipeline and Reservoirs. In particular, CHI-01 project envisages construction of network in Chiatura and Navardzeti, construction of a transmission lines, the rehabilitation of existing reservoirs and construction of 2 new reservoirs one near the intake and one new reservoir in Bisi, construction of pumping stations and replacement of network pipelines, rehabilitation of pumping stations etc.
4. The work under the CHI-01 project (Section-2) envisages installation of new pumps on the territory of existing "Bisi" reservoir, which will receive water from mentioned reservoir and pump it to the proposed design reservoir for providing water to Pataridze and Sopromadze Streets ("Avarioni" and "Safari" area). The pump will convey water to design reservoir, from where water will flow to these streets by gravity.
5. The contract No P43405-ICB-CHI-01 was signed on August 21, 2017 with "Akkord Industry Construction Investment Corporation" OJSC" (Azerbaijan), the initial completion date on

April 15, 2019 has been extended to 5 April 2021. The original date for the defect notification is April 14, 2020, which has been extended to June 2022.

### **1.3.2. Construction of Water Supply and Wastewater Systems in Marneuli and Construction of Wastewater System and Collector in Bolnisi (MAR-01)**

6. MAR-01 project envisages the rehabilitation and construction of reservoirs with the total capacity of 12,000M<sup>3</sup>=(2X3000+3X2000); construction of Ductile cast iron transmission pipeline with the diameter of 700 mm - 10 km and 600 mm – 4km; construction of network with Polyethylene pipes of OD 50 to OD 500. The project measures for the sewer network comprise the laying of about 150 km new gravity pipes (DN 150 to DN 800) and 2.7 km new pressure pipes (OD 110 and OD 225). There will be 9 new wastewater pumping stations; 600mm to 1000 mm diameter inspection wells (concrete or polyethylene) and 400 mm diameter house connections (polyethylene). Proposed project envisages construction of sewerage system in Bolnisi which will work entirely by gravity (DN 200 and DN 250 HDPE pipes) and will be connected at 3 different points to the future DN 500 HDPE interceptor that will convey the collected sewer from Bolnisi to Marneuli WWTP.
7. The contract No P43405-ICB-MAR-01 was signed on November 20, 2018 with “Akelik Group OJSC” (Azerbaijan). The original completion date of the contract was March 29, 2021. The contractor failed to complete the project, worked very slowly and did not work as per construction schedule and failed to act as per notices to correct and abandoned the site, did not pay salary to staff, worked without addressing safety regulations, did not comply to environmental and social responsibilities, therefore 14 days’ notice for termination has been issued by the employer on 14 January 2022.

### **1.3.3. Construction of Wastewater Treatment Plant in Marneuli (MAR-02)**

8. The project comprises of the construction of new Wastewater Treatment Plant in Marneuli with the capacity of 9,931 m<sup>3</sup>/day.
9. The contract No UWSCG-ICB-MAR-02-2019 was signed in October 18, 2019 with Joint venture of Toshiba Water Solutions Pvt. Ltd and IN-SI LLC (JV partner) (India/Georgia). The scheduled completion date is May 2021, Completion date has been proposed to be extended by 385 days. Revised completion date shall be 18 June 2022.

### **1.3.4. Social Safeguard and Land Acquisition**

10. Two LARPs were prepared for the Projects CHI -01 and MAR-01.
11. Social Due Diligence Report (SDDR) was developed for the section-2 of CHI-01 Project in September 2020 and disclosed to local community.

#### **CHI-01**

12. LARP of GEO: CHI -01 Chiatura Water Supply System Construction Project was approved and disclosed in December, 2017.
13. The total project affected area by CHI-01 sub-project is seventy-four (74) land parcels. Among these 74, only 16 project affected land parcels were subject to full acquisition (among these 16 land parcels one land parcel was acquired through the GRM). The remaining fifty-eight (58) land parcels were subject to partial acquisition with major portion

of these land parcels remaining outside of the project RoW. The owners of these 58 land parcels will be able to continue agricultural activities as the remaining portion of these land parcels will still maintain economic viability.

14. The summary impact of the project is:

- a. The total number of project affected land parcels: 74/ affected area 38,581sq.m.
- b. The total of number affected households: 66 (persons: 140 persons; among them 84 male and 56 female)
- c. Physical resettlement 0:
- d. Economic Displacement: 66 AH
- e. Affected agricultural land parcels: 74 / affected area 38,581sq.m.
- f. Affected non-agricultural land parcels: 0
- g. Land parcels subject to full acquisition: 16 / 19,381sq.m.
- h. Land parcels subject to partial acquisition: 58 / 19,200sq.m.
- i. Land parcel attached with affected structure-building: 0.
- j. Land parcel attached with structure (residential and/or commercial) used by the AP: 0
- k. Land parcels with annual crops /hey: 74/38,581sq.m.
- l. Total of severely affected land parcels: 71<sup>1</sup>
- m. Total of Vulnerable: 13 AHs.

15. LARP implementation started on March, 2018. United Water Supply Company of Georgia acquired 71 land plots that received compensation in the amount of 564 225(five hundred and sixty-four thousand two hundred and twenty-five) GEL, in accordance with the budget plan defined in the resettlement plan and GRM. The project-affected 3 land parcels, which represent the sanitation zone of the boreholes, are still to be purchased. The remaining 3 land parcels will be implemented immediately after the owners of the land plots will fix the issues with regard to the various existing obligations, namely, According to an extract from the National Agency of Public Register (LEPL), there is an existing lien on the remaining three land plots. Corresponding acquisition agreement will be signed as soon as bank credit will be covered.

16. Preliminary agreements have been signed with the owners of the above mentioned 3 land plots, following the fact that the company will carry out acquisition procedures according to LARP after all the problems regarding land plots will be solved. Since land ownership issues are complex and require the participation of other institutions and third parties, it is difficult to determine a specific date for the acquisition of these lands.

#### **MAR-01**

17. LARP of GEO: MAR-01 Construction of Marneuli Water Supply and Wastewater Systems; Construction of Bolnisi Intercepting Sewer and Wastewater System was approved and disclosed in March, 2019.

18. As per final design, in order to lay Bolnisi design intercepting sewer and to erect sewage pumping station, it became necessary to transfer free of charge 1 piece of state-owned

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**1** In total 71 land parcels will lose more than 10 % of income generating land.

land parcel (1640 square meters) to the Company's capital and to partially acquire 14 pieces of land parcels with total area of 2165 square meters which were in the RoW.

19. The summary of impact of this project:

- a) Number of parcels: 15.
- b) Affected households: 12 (in total, 64 individuals including 37 men and 27 women).
- c) Physical resettlement: 0;
- d) Economic displacement: 12 households.
- e) Number/area of affected agricultural land: 15/3805 square meters.
- f) Number/area of lands to be transferred from the state: 1/1640 square meters.
- g) Number/area of land to be partially acquired: 14/2165 square meters.
- h) Number/area of land with annual crops: 15/13811 square meters.
- i) Permanent/temporary stoppage of business: 0.
- j) Loss of wages/salary: 0
- k) Affected supplementary structures: fences, walls, etc.
- l) Severely affected land parcels: 12
- m) Vulnerable household: 1.

20. The process of land acquisition has been initiated and registration of unregistered land parcels and negotiation with landowners has started, but UWSCG has received new technical proposal from CC regarding the relocation of the collector and pumping station on public road and government land, which is permanently under discussion, therefore, the LARP implementation process has been stopped until the final decision regarding the above mentioned technical proposal.

21. The Summary of the Project affected land parcels and areas of land acquisition for CHI-01 and MAR-01 sub-projects are provided in Annex I.

## **1.4. Physical Progress of the Project Activities**

### **1.4.1. CHI-01**

22. The physical works are completed for section 1 which is the main project on 30 June 2020. Under section 2 the additional works to connect 4 apartments on Sachkhere road has been completed on 12 August 2020. Construction of water supply for additional area in Avarioni and Safari are ongoing. These works were scheduled to be completed on 5 April 2021. However, these works are not completed so far & progress for section 2 is about 59.65%. The overall progress is 94.78%. The completed works are under operation and now Chiatura is being supplied water from the new source developed at Sachkhere under the project. The cumulative progress of physical works is given below.

**Table 1: Physical Progress of works for Avarioni & Sapari**

Item No	Description	Unit	Quantity Project	Quantity Completed as of 31.12.21	% done
1	HDPE Pipes installation including fittings and end cups as required.	m	7,384.00	5,040.00	67.51%
2	Cleaning, flushing and disinfection with chlorine of installed pipelines, including supply and disposal of water	m	7384		
3	Trenches for pipe installation	m3	7,320.00	4,241.16	57.94%
4	Valves		44.00	13.00	29.55%
5	House connections implementation and administrative requirements	n	340.00	165.00	48.53%
6	Hydraulic Chambers	n	12.00	9.00	75.00%
7	New Reservoir 500 m3	n	1.00	70.35%	70.35%
8	Reservoir Mechanical Installation	ls	1.00	25.00%	25.00%
9	Pumping Station Mechanical Installation	ls	1.00	-	0.00%
10	Electrical Equipment	ls	1.00	-	0.00%
11	Instruments and SCADA system	ls	1.00	-	0.00%
12	New Pumping Station Construction	ls	1.00	-	0.00%
13	Construction of New PS building in front of Bisi Reservoir	ls	1.00	38,25%	38,25%
14	Total for Construction of water supply system for Avarioni & Safari areas				59,65%

**Table 2: Progress concerning the main Contract**

Pipeline	Unit	Quantity (BoQ)	Up to Previous Month	This Month	Cumulative to date	Progress
Main Transmission Line	m	16.038	16038	0	16038	100.00%
Distribution Network	m	68.391	68.391	0	68.391	100.00%
DN355 Bisi-CPS Transmission	m	745	745	0	745	100.00%
DN160 CPS-Lezhubani	m	2,165	2165	0	2165	100.00%
DN160 CPS-Perevisi	m	1,810	1810	0	1810	100.00%
DN225 CPS-Rustaveli	m	1,264	1264	0	1264	100.00%
DN225 Lezhubani Res to PS	m	341	341	0	341	100.00%
Q200 ST Lezhubani PS - Memorial Res	m	2025	2025	0	2025	100.00%
Q100 ST Perevisi PS - Tekhisa Res	m	2053	2053	0	2053	100.00%
DN160 Memorial-Navardzeti	m	1,470	1470	0	1470	100.00%
Giorgadze area	m	1,540	1450	0	1450	100.00%
<b>Total Laid Pipe</b>	<b>m</b>	<b>97,306</b>	<b>97,306</b>	<b>0</b>	<b>97,306</b>	<b>100.00%</b>



House Connection	n	8,457	8,457	0	8,457	100%
Crossings	n	10	0	0	0	100%
Hydraulic Chambers	m3	1,219	1219	0	1219	100%
Hydrants	n	205	205	0	205	100%
Reinstatement of Asphalt	m2	50000	37,595	0	37,595	75%
Reinstatement of Concrete Pavement	m2	4,600	275	0	275	6%

**Table 3: Cumulative Progress of Structures**

Cumulative Progress Structures	Up to Previous Month				Up to This Month			
	Civil	Mech	Elec	SCADA	Civil	Mech	Elec	SCADA
Wellfield	100%	100%	100%	100%	100%	100%	100%	100%
Sachkhere Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Bisi - New Reservoir	98%	100%	100%	100%	100%	100%	100%	100%
Bisi - Old Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
CPS	95%	100%	100%	100%	100%	100%	100%	100%
Lezhubani Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Perevisi Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Rustaveli Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Tekhisa Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Memorial Reservoir	100%	100%	100%	100%	100%	100%	100%	100%
Perevisi PS	100%	100%	100%	100%	100%	100%	100%	100%
Lezhubani PS	100%	100%	100%	100%	100%	100%	100%	100%
Memorial PS	100%	100%	100%	100%	100%	100%	100%	100%
New Memorial PS	100%	100%	100%	100%	100%	100%	100%	100%

**Table 4: Cumulative Physical progress Section 1 works**

Location	Previous Month	Current Month
Wellfield	100%	100%
Sachkhere Reservoir	100%	100%
Bisi – New Reservoir	99%	100%
CPS	99%	100%
Lezhubani Reservoir	100%	100%
Perevisi Reservoir	100%	100%
Tekhisa Reservoir	100%	100%
Memorial Reservoir	100%	100%

### 1.4.2. MAR-01

23. The main works during the period July 2021 to December 2021 has remained totally stopped and abandoned mainly due to severe financial constraints being faced by the contractor. During this period contractor worked for about 2 months for installation of manhole covers for safety. The overall progress is about 24%.

#### 24. Physical Progress of Structures

- a) Jandari Reservoir: Roof slab of the reservoir completed.
- b) Kolagiri Pumping Station: Concrete works & masonry works of PS is completed. Electrical/operation room foundation & vertical walls completed. Steel roof truss fabrication completed & erected.
- c) City Reservoir: foundation raft work & part of vertical walls has been completed.

**Table 2:** Physical Progress of structures up to December 2021

Structure	Civil	Mechanical	Electrical	Instrumentation
Jandhari Reservoir	82%	5%	0	0
Kolagiri Pumping Station	82%	3%	0	0
City Reservoir	45%	0	0	0

25. Cumulative physical progress of water supply and sewer pipes are presented in the Table 5 below.

**Table 3:** Cumulative Physical Progress of Water Supply & Sewer pipes laid up to December 2022

Particulars	Water Supply Pipes			Sewer Pipes		
	To be laid	laid	%	To be laid	Laid	%
Marneuli	191555	112,634.13	58.80%	150512	68,441.92	45.47%
Bolnisi	0	0	0.00%	61100	8,364.68	13.69%
Interceptor	0	0	0.00%	22000	8,195.74	37.25%
Total	191555	112,634.13	58.80%	233612	72,519.56	31.04%

26. Thus, overall, 72,519.56 m sewer pipes (31.04% of required) & 112,634.13 m water supply lines (58.80% of required) have been laid.

### 1.4.3. MAR-02

27. Initial phase for mobilization is almost completed and design work is substantially completed. Physical works started in January 2021. The retaining wall and concrete work for some buildings have been done. The cumulative progress is given below.

**Table 4: Overall Physical progress**

Cumulative Total Progress				
Schedule	Particulars	Up to Nov 2021	In Dec 2021	Total up to Dec 2021
(I)	Site Mobilization	98,04%	0,00%	98,04%

(II)	Excavation work	60,00%	7,32%	67,32%
(III)	Installation structural Civil work	15,38%	0,00%	15,38%
(III-1)	Installation Architectural work	0%	1,13%	1,13%
(IV)	Supply of Equipment's	0%	22,55%	22,55%
(V)	Installation Mechanical	0%	0%	0%
(VI)	Installation electrical	0%	0%	0%
VII)	Algeti 35kv Power Line relocation (change order 1)	100,00%	0%	100,00%
VIII	Documents approved	146	1	147
IX	Documents under review of engineer	9	-1	8
X	Documents to be submitted by the contractor	17	0	17

**Table 8: Physical Progress of Structures**

Cumulative Physical Progress	Up to Previous Month %				Current Month %				Total %			
	Civil	Mech.	Elec	Arch.	Civil	Mech	Elec	Arch.	Civil	Mech	Elec	Arch.
<b>Structures</b>												
Site mobilization & Soil investigations	98,04	No	No	No	0	No	No	No	98,04	No	No	No
Temporary Fence	100	No	No	No	0	No	No	No	100,0	No	No	No
RC Wall	98,12	No	No	No	0	No	No	No	98,12	No	No	No
Coarse screen & PS & fine screen building												
Aerated grit chamber												
Primary sed. Tanks												
Aeration tanks & distribution chamber												
Blower Building												
Final sed. Tanks & distribution chamber												
Sludge sump cum PS												
Digester												
Biogas utilization building & thickened sludge pump												
Primary sludge thickener & Digested sludge pump												

Mechanical Pre thickening building	96,00	0	0	0	4,00	0	0	0	100,0	0	0	0
Emergency sludge storage place												
Sludge dewatering building	96,00	0	0	0	2,81	0	0	0	98,81	0	0	0
Venturi channel cum outlook structure												
Treated effluent channel inlet box												
Treated effluent box												
Gas holder												
Gas torch												
FecI3 dosing system												
Administration building	100,0	0,0	0,0	0,0	0,0	0,0	0,0	1,13	100,0	0,0	0,0	1,13
Service water tank & cum PS												
Garage & workshop	100,0	0,0	0,0	0,0	0,0	0,0	0,0		100,0	0,0	0,0	0,0
Scrubber area												
diesel tank area												
substation building-MCC 2	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0	0,0	0,0
control room - operation build.	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0	0,0	0,0
MCC-1												
MCC-3	100,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	100,0	0,0	0,0	0,0
Inter connection pipes including champers & manholes for drainage, pipe work, air piping system, potable water and technical water, fire-fighting system.												
Roads & Landscaping												
Commissioning of WWTP												

## 2. Objective and Scope of Monitoring

## **2.1. Objective and scope of Semi-Annual Monitoring**

28. The general objective of this Semi-Annual Social Monitoring Report is to assess the progress on safeguard measures taken during the implementation of the project including:
- Review received grievances and find effective ways of solving them;
  - Review access of local population to grievances log;
  - Evaluate local governments and populations expectations about project;
  - Evaluate effectiveness of planned PA activities.

## **2.2. Methodology of Monitoring**

29. This Semi-Annual social monitoring report has been prepared based on the following activities:
- Field visit and review of available project related documents and conduct reconnaissance to collect and assess the baseline conditions of the area;
  - Regulatory review was conducted in order to understand the applicable legislation, regulatory frameworks and procedures;
  - Review of available data on land use and its ownership in the impacted subproject area was carried out;
  - Clarifications on pending and unresolved issues was obtained;

## **2.3. Monitoring Indicators / Parameters**

30. This Semi-Annual social monitoring report has been prepared through the process of reviewing monthly progress reports, project site observation, discussions and interviews with the Local Government and APs during the monitoring field visits.

## **3. Semi-Annual Monitoring Results**

### **3.1. Grievance Redress Mechanism**

31. For the effective implementation of a GRM system under the USIIP, UWSCG issued special order (#122) on 30 April 2014, which was further replaced by Order # 196 (October 2018) on the "Establishment of GRM within the Framework of the Asian Development Bank Funded Projects" and signed by the head of UWSCG. Order #196 gives clear instructions to every involved stakeholder how to act when affected people are impacted by the project. On November, 2021 the amendment of the order #196 was developed by the order #431 (Please see Annex 2).
32. Any affected person can apply at a UWSCG local service centre (UWSCG has 53 service centers and 8 Regional Branches across Georgia, in different municipalities), sending a letter to the service centre, or calling a hotline. The operators of the service centre can respond by going directly to the affected person if they are disabled to get the written grievance from them.
33. It should be mentioned also that complaints log is available at each construction site and any affective person may fill the compliant and submit to the contractor directly.

### **3.1.1. Received Grievances**

#### **3.1.1.2. Grievances under MAR-01, CHI-01 and MAR-02 sub-projects**

34. No verbal or written grievances were submitted under CHI-01, MAR-01 and MAR-02 sub-projects during the reporting period.

### **3.2. Monitoring Grievances Submitted Through the Hotline**

35. No grievances were received under Tranche 6 through UWSCG hotline during the reporting period.

### **3.3. Consultation, Participation and Disclosure**

36. The main goal of the Consultations and PA activities is to increase the local population's awareness on project activities, its benefits and results and keep the beneficiaries, especially those directly affected, informed and consulted.

37. As CHI-01 sub-project is approaching to the end and there were no active cases and there were some minor activities on MAR-01 sub-project no consultations or public meetings were arranged.

### **3.4. General Description and Guidelines for COVID-19 Infection**

38. The Government of Georgia and its Ministry of Internally Displaced Persons from the Occupied Territories, Labour, Health and Social Affairs of Georgia, issued the General Guidelines Related to Infection (COVID-19) Caused by Novel Coronavirus (SARS-CoV-2) which applies to all sectors of economic activity.

39. The General Guideline for COVID-19 was also developed by the Government of Georgia specifically for the construction sector (Please see Annex 13 of this report).

40. Based on the above-mentioned guidelines the construction staff must not appear in the workplace if they:

- Left the affected country over the past 14 days;
- Were in close contact with infected person/persons for the past 14 days (they must be self-isolated/quarantined as per the rule);
- Have symptoms of respiratory infection (coughing, temperature, sneezing, difficulty in breathing, general weakness etc.);
- Are among the ones who have high risk of getting infected with COVID-19 or serious complications: over 70 years of age, people suffering from chronic diseases (cardio-vascular diseases, diabetes, bronchial asthma and other respiratory diseases).

## **4. Institutional Arrangement**

41. The Chapter describes the role, authority, and responsibility of state agencies involved in the process of preparation and implementation of environmental and social/resettlement related issues under the projects financed by ADB. These agencies are: Implementation Project Management

Office (IPMO) formed on June 10, 2020 under UWSCG is the implementing agency; Executing Agency - United Water Supply Company of Georgia of the Ministry of Regional Development and Infrastructure of Georgia, Ministry of Finance, ADB. Below are described their roles and responsibilities:

42. Implementation Project Management Office (IPMO) will carry the following responsibilities:

- a. Two specialists: (i) Social Safeguards and Resettlement Specialist and (ii) Environmental Specialist to carry out following activities:
    - I. Safeguard environment and resettlement related issues for the sub-projects;
    - II. Resolving any issues that may arise during implementation of the sub-projects;
    - III. Review, analyze and discuss all circumstances that may have negative impact on the environment and the affected persons;
    - IV. Preparation of all relevant reports to IPMO;
  - b. Project Management: IPMO will meet the all reporting requirements related to the sub-projects to be submitted to UWSCG and ADB
    - I. Address and coordination all Environmental protection and LAR related issues on local and national level;
    - II. Manage and monitor Construction Company and Supervision Company activities.
    - III. Ensure the update of Safeguard documents based on detailed design, if needed.
    - IV. Preparation of Semi-Annual reports to reflect all the construction and project implementation details.
    - V. Presenting all necessary documents to ensure rapid allocation of resettlement budget and undertaking further payment of defined compensation amounts to project affected persons.
  - c. Project Monitoring: IPMO will:
    - I. Supervise the physical and /or economic displacement of APs, monitor construction and reinstatement process with support from the supervision consultant.
    - II. Undertake internal monitoring and submission of relevant reports to UWSCG and ADB.
43. Construction Company and Supervision Company will have on board Environment and Social Safeguards specialists and Resettlement Specialist to be responsible to supervise environmental and resettlement issues managed by environmental and resettlement specialists of Construction Company and report to IPMO/UWSCG.
44. Supervision Consultant: Supervision Agency responsible for construction supervision activities, to observe and monitor completion of all compensation/rehabilitation payment procedures prior to construction contractor entering the site.
45. Ministry of Finance: Allocates compensation and rehabilitation funds based on the submitted land acquisition and resettlement plan and relevant budget.
46. IPMO will supervise the physical and /or economic displacement of APs, monitor construction and reinstatement process with support from the supervision consultant.

## **5. Summary and Recommendations**

### **5.1. Summary**

47. Monitoring results concluded that the system works effectively, no modifications are required. Contractor Companies successfully implement all relevant measures required under the regulations issued by the Government of Georgia as a response to COVID19.
48. The project-affected 3 land parcels are still to be purchased under CHI-01 sub-project. Due to the fact that the bank is private commercial sector which does not conduct negotiations regarding credit liabilities and UWSCG does not have the legal right to pay the debt of the AP, the course of the process depends entirely on the time of repayment of the credit by the landowners.
49. The above-mentioned land parcels, which represent the sanitary zone for the boreholes, will be implemented immediately after the owners of the land plots will fix the issues with regard to the existing obligations.

### **5.2. Recommendations and Next steps**

50. The plan for the next reporting period is to continue social safeguard supervision of ongoing construction activities, inspecting the status of follow-up actions and facilitate resolution of the problems in order to ensure prompt response to stakeholders' concerns and mitigate impacts of the Project to local community.
51. Particular attention will be paid to timely closure of complaints and identification of areas for improvement.
52. Implementing measures to combat the spread of COVID-19 will remain an area of priority.



# Annexes

## ANNEX 1: The Summary of Project Affected Land Parcels and Areas of Land Acquisition

### CHI-01 Project

Scope of Impact	No of parcels	Total area (sq.m.)	Area to be acquired (sq.m.)	Area remaining with AHs (sq.m.)
Full acquisition	16	19,381	19,381	0
Partial acquisition	58	114,625	19,200	95,425
Total	74	134,006	38,581	95,425

### MAR-01 Project

Scope of Impact	Nos of parcels	Total Area (sq. m)	Affected area (sq. m)	Area remaining under private possession (sq. m)	%
Partial acquisition of land parcel	14	12 171	2 165	10 006	17,8
Free of charge transfer of parcel from the State	1	1 640	1 640	0	100
Total	15	13 811	3 805	10 006	27.5

**United Water Supply Company of Georgia, LLC**

**Order 431**

**Tbilisi**

**26/11/2021**

**On Amending Order 196 dated October 30, 2018, of Director of United Water Supply Company of Georgia, LLC, on Grievance Redress Mechanism under the projects funded by the Asian Development Bank at United Water Supply Company of Georgia, LLC**

In accordance with Clause 8, Article 8 of the Articles of Association approved by Order 54/N dated March 24, 2017, of Minister of Regional Development and Infrastructure of Georgia on Approving the Articles of Association of United Water Supply Company of Georgia, a Limited Liability Company,

**I hereby decree:**

1. Order 196 dated October 30, 2018, of Director of United Water Supply Company of Georgia, LLC, on Grievance Redress Mechanism under the projects funded by the Asian Development Bank at United Water Supply Company of Georgia be amended and Clause 5 of the Order be read as follows:

“5. To promptly and effectively review and solve the grievance of the individual concerned, the Grievance Redress Commission (hereinafter the Commission) be established with the following composition:

- a) Director of United Water Supply Company of Georgia, Chairperson of the Commission;
- b) Deputy Director of United Water Supply Company of Georgia on Technical Issues, Member of the Commission;
- c) Deputy Director of United Water Supply Company of Georgia on Financial Issues, Member of the Commission;
- d) Deputy Director of United Water Supply Company of Georgia, Member of the Commission;
- e) Deputy Director of United Water Supply Company of Georgia, Member of the Commission;
- f) Deputy Director of United Water Supply Company of Georgia, Member of the Commission;
- g) Deputy Director of United Water Supply Company of Georgia, Member of the Commission;
- h) Head of Legal Department of United Water Supply Company of Georgia, Member of the Commission;
- i) Head of Environmental Protection and Permits Department of United Water Supply Company of Georgia, Member of the Commission;
- j) Head of Donor-Funded Projects Management Department of United Water Supply Company of Georgia, Member of the Commission;
- k) Head of State-Funded Projects Management and Supervision Department of United Water Supply Company of Georgia, Member of the Commission;
- l) Representative of Environmental Protection and Permits Department of United Water Supply Company of Georgia, the Commission Secretary”.

2. The Order be enacted upon signature.