

# **Semi-Annual Social Monitoring Report**

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Project Number: 43405-026

Reporting Period: July – December 2020

## **GEORGIA: URBAN SERVICES IMPROVEMENT INVESTMENT PROGRAM**

### **TRANCHE 4**

January, 2021

## ABBREVIATIONS

ADB – Asian Development Bank

AP – affected persons

DC – Design Consultant

DEPP - Department of Environmental protection and Permit

ES/ SES - Environmental Specialist/ Senior Environmental Specialist

GoG- Government of Georgia

GRC - Grievance Redress Committee

GRM - Grievance Redress Mechanism

IPMO - Investment Program Management Office

USIIP - Urban Sector Improvement Investment Program

IA - Implementing Agency

EA – Executing Agency

IP – Indigenous People

IR – Involuntary Resettlement

LARP – Land Acquisition and Resettlement Plan

MoEPA - Ministry of Environment Protection and Agriculture

MoRDI – Ministry of Regional Development & Infrastructure

NEA – National Environmental Agency

SC – Supervision Consultant

UWSCG – United Water Supply Company of Georgia

WSS – Water Supply & Sanitation

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## **1. The Project Details**

### **1.1. Background of the project**

1. The Urban Services Improvement Investment Program was developed as the Government's response to the lack of adequate and/or safe water supply, sewerage and sanitation in urban areas of Georgia. This is intended to optimize social and economic development in selected urban areas through improved urban water and sanitation services, and is financed by the ADB through its Multi-tranche Financing Facility. The Ministry of Regional Development and Infrastructure is the Executing Agency and the "United Water Supply Company of Georgia", LLC is the Implementing Agency of the Investment Program. UWSCG is a 100% state-owned company.
2. The Investment Program will improve infrastructure through the development, design and implementation of a series of subprojects, each providing improvements in a particular sector (water supply and/or sewerage) in one town. Subprojects will rehabilitate existing infrastructure and/or create new and expanded infrastructure to meet the present and future demand. Water supply improvements will include source augmentation and head works, pumping systems, treatment facilities, transmission and distribution network; and, sewerage improvement works will include sewer network, pumping stations, main collectors and waste water treatment plants.

### **1.2. Projects financed under Tranche 4.**

3. List of projects:
  - Construction of Water Supply System in Zugdidi (Zug 01 - Contract No:P43405-ICB-Zug-01)
  - Construction of Sewerage System in Poti (Pot 01 - Contract No: P43405-ICB-Pot-01)
  - Construction of Wastewater Treatment Plant in Poti (Pot 02 -Contract No: P43405-ICB-Pot-02)
  - Construction of Water Supply System in Jvari (Jvari 02- Contract No: P43405-DC-Jvari-01)
  - Construction of Sewage Collection and Water Supply System in Gudauri (UWSCG-ICB-GUD-02-2028-GUD-02)

### **1.3. Key Construction Works on Site**

#### **1.3.1. Construction of Water Supply System in Zugdidi (ZUG 01).**

4. The project comprises of the construction of 1 water supply pumping station – 1,170 m<sup>3</sup>, construction of new reservoirs (3,300 m<sup>3</sup>x3); distribution network - laying of approximately 220 km water supply pipelines; approximately 15 km transmission main; wells - drilling of 10 drinking water wells.
5. The contract ZUG-01 was signed on October 26, 2015 with AS Inshaat–N, LLC (Azerbaijan), the construction works were completed in September 2018 and further extended until June 2020 due to the additional construction works under VO#4 and VO#8 (addition to VO#4): Construction of Additional Sewage Network Connections and Sewerage Pumping Stations of Anaklia-Ganmukhuri. VO#8 under the ZUG-01 sub-project included: Connection of residential houses, installation of Pump Stations, rehabilitation of Water Supply and Sewerage distribution Network. Partial take-over for ZUG-01 and For Section 2 -Anaklia have been signed on the 2nd of October 2020. Partial take-over 9 (Scada Systems) for ZUG-01 is to be signed in the next reporting period. The contractor has to submit final IPC.
6. Environmental and Social Compliance Audit Report was prepared under Variation Order #8: Construction of Water Supply System in Zugdidi sub-project (ZUG-01) and submitted for ADB's review in July 15, 2020, and approved in August 2020

### **1.3.2. Construction of Sewerage System in Poti (POT-01).**

7. Pot-01 project includes the construction of 112.4 km of new sewerage pipes, and construction of 28 sewage pumping stations. United Water Supply Company of Georgia signed a contract with TAHAL Group BV on 20 December 2017. The final date of completion of the contract was July 31, 2020. The Contractor and UWSCG have a dispute regarding the time extension issue.

### **1.3.3. Construction of Wastewater Treatment Plant in Poti (POT-02).**

8. The project comprises of the construction of new Wastewater Treatment Plant with the capacity of 11,663 m<sup>3</sup>/day for Poti. The contract for construction of WWTP in Poti was signed on December 21, 2017 with JV "Pfeiffer - EMIT" comprised by "Ludwig Pfeiffer Hoch – and Tiefbau GmbH Co. KG (Germany)" and "EMIT Group – Ercole Marelli Impianti Tecnologici S.r.l. (Italy)". The final date of completion of the contract is December 18, 2020. The contract was not extended, but the contractor insures the finalization of the works.

### **1.3.4. Construction of Water Supply System in Jvari (JVA-01).**

9. The major works to be implemented for rehabilitation and improvement of Jvari water supply system are following: construction of wells on the well field near the village Lia; installation of about 4 km long transmission pipeline; replacement of distribution pipes in the town; rehabilitation of existing reservoir or construction of new one depending on results of detailed investigation; construction of new pump station.
10. The contract for implementation of JVA-01 was signed on January 17, 2017 with AS Inshaat-N, LLC (Azerbaijan). The date of completion of the contract is April 2020 Delay Damages was imposed to the Contractor. The procedures to terminate the contract has been commenced by UWSCG.

### **1.3.5. Construction of Sewage Collection and Water Supply System in Gudauri (GUD-02).**

11. The major works to be implemented for rehabilitation and improvement of Gudauri sewage collection and water supply system, including construction of well field, Raw Water Reservoir of 500m<sup>3</sup>, water pipes and sewage collection system.
12. The contract for implementation of GUD-02 sub-project was signed on 4 January 2019 with "China Nuclear Industry 23 Construction Co." LTD (CNI23). The date of completion of the contract is March 2021.
13. Supervision Consultant for Tranche 4 of USIIP is "SAFEGE France with Engineering Solution LLC Georgia".

## **1.4. Physical Progress of the Project Activities**

14. During the reported period construction activities were implemented only under POT-01, POT-02 JVA-01 and GUD-02 Projects, therefore only these sub-projects are reported in this Semi- annual EMR. Contractors have intensified all activities to improve the progress of the works on sites. The Engineers gave processed frequent instructions to the Contractor for the planning and outstanding documents preparation which shall ensure steady improvement of the works progress.

## POT-01

15. The main activities under POT-01 project, carried out by contractor during the reporting period is provided in the table 1 below:

**Table 1:** POT-01, project progress during July-December 2020

HDPE PRESSURE PIPES PERFORMED ACTIVITIES CONTRACT	Completed Total (m)	Completed Total[%]	Width and Depth (Average) of Trench (according EN 1610)	Executed during July-December 2020
Ø 110 (mm) : 3603	3603	100 %	0.9 – 1.0m	491.36m
Ø 140 (mm) : 790,00	642,8	81.36%	0.9 – 1.0m	0
@ 180 (mm): 480,00	480	100%	0.9 – 1.0m	97.8m
Ø 280 (mm) : 1094	319.4	29.1%	0.9 – 1.0m	319m
Ø 315 (mm) : 935,00	736,7	78.8%	0.9 – 1.0m	0
Ø 355 (mm) : 4 272,00	3530.42	82.6 %	1.2m	288m
Ø 400 (mm) : 6,580,00	4802.03	72.9 %	1.2m	288m
Ø 630 (mm) : 820,00	814.3	99.3%	1.4m	0
<b>TOTAL = 18 574</b>	<b>14928.65</b>	<b>80.4%</b>		<b>1484.16m</b>
<b>HDPE GRAVITY CORRUGATED PIPE IN LINEAR METER</b>				
Ø 150 (mm) : 37 500,00	12353.9	32.9%	0.9 – 1.0m	6331.5m
Ø 200 (mm) : 57 000,00	12242.4	21.5%	0.9 – 1.0m	3633.3m
Ø 300 (mm) : 38 000,00	16234.6	42.7 %	0.9 – 1.0m	4368.7m
Ø 400 (mm) : 1,643,00	111.7	6.7%	1.2m	0
Ø 500 (mm) : 1,739,6	608.2	34.9%	1.35m	151.4m
<b>TOTAL = 135,882,06</b>	<b>41550.8</b>	<b>30.6 %</b>		<b>14484.9m</b>

**Table 2:** The overall progress of manholes:

Manholes:	Contract	Completed Total	Total Completed %	Executed During July-December 2020
Concrete DN 1000	1440 pcs	<b>381 pcs</b>	<b>26.4%</b>	<b>137 pcs</b>
HDPE DN 600	1300 pcs	<b>367 pcs</b>	<b>28.2%</b>	<b>164 pcs</b>
HDPE DN 400	3030 pcs	<b>1251 pcs</b>	<b>41.3%</b>	<b>659 pcs</b>

## POT-02

16. The main activities under POT-02 during the reporting period of July-December 2020 is presented in the table 3 below:

**Table 3:** Project Progress during the July– December 2020

POTI 02	POTI 02	Executed During July-December 2020
Works undertaken during July 2020-December 2020	For POT-02 Project was executed Soil Improvement with stone Columns.	Columns were executed 100%.
	Civil works for structures are completed 98% Mechanical and Electrical equipment arrived on site – 60% Mechanical equipment installation - 20%	POT-02 Project is Lump sum Contract including many different structures; it is difficult to identify exact executed percentage for each structure in this form, during this period was completed around 58% of civil works.

**JVA-01**

17. The main activities under JVA-01 sub-project, carried out by contractor during the reporting period is provided in the table 4 below:

**Table 4:** JVA-01 Project Progress during the July-December 2020

JVA-01	Executed January 2020 – December 2020	Total Completed
Transmission Pipeline	OD 63 PE SDR 11 - 1175m OD 90 PE SDR 11 – 2131m OD 110 PE SDR 11 – 8592m OD 140 PE SDR 11- 4808m OD 160 PE SDR 11 - 186 m OD 200 PE SDR 11- 168m OD 40 PE SDR 17 - 34m OD 50 PE SDR 17 - 9m OD 63 PE SDR 17 - 2395m OD 75 PE SDR 17 - 578m OD 90 PE SDR 17 - 2022m OD 110 PE SDR 17 - 18514m OD 140 PE SDR 17 - 211m OD 160 PE SDR 17 - 5904m OD 200 PE SDR 17 - 2194m	<b>100%</b>
DCI Network	<b>OD DCI 300 SDR7.4 -4200m</b>	<b>1264 m</b>
<b>House Connections</b>	Private houses: 850 unit Apartment blocks:1300 unit	<b>98%</b>
Reservoirs	Civil works are completed	<b>70%</b>

## GUD-02

18. The main activities under GUD-02 sub-project, carried out by contractor during the reporting period is provided in the table 5 below:

**Table 5:** Project Progress during the July 2020– December 2020

GUD 02	Total Completed %	Executed During July-December 2020
Works undertaken during July 2020-December 2020	For GUD-02 Project was executed:	
	Installation of Corrugated Pipe D-200 – 16 300 m (Out of 22000); - 74%	14566m
	Installation of Concrete Manhole – 1297m;- 72%	1169.1m
	Construction of Reservoir – 98 %	During this period was executed all civil works (Reservoir, Guard House, Chlorination building and Chamber)
	Construction of Boreholes:N1- 90%: N2- 20% and N3-0%	Borehole N1-Drilling 156m Borehole N2-Drilling 50m
	End of Project date is 29.03.2021.	

## 2. Objective and Scope of Monitoring

### 2.1. Objective and scope of Semi-annual Monitoring

19. The general objective of this Semi-annual Social Monitoring Report is to assess the progress on safeguard measures taken during the implementation of the project including:

- Review received grievances and find effective ways of solving them;
- Review access of local population to grievances log;
- Evaluate local governments and populations expectations about project;
- Evaluate effectiveness of planned PA activities.

### 2.2. Methodology of Monitoring

20. This semi-annual social monitoring report has been prepared based on the following activities:

- Field visit and review of available project related documents and conduct reconnaissance to collect and assess the baseline conditions of the area;
- Regulatory review was conducted in order to understand the applicable legislation, regulatory frameworks and procedures;



- Review of available data on land use and its ownership in the impacted subproject area was carried out;
- Clarifications on pending and unresolved issues was obtained;

### 2.3. Monitoring Indicators / Parameters

21. This semi-annual social monitoring report has been prepared through the process of reviewing monthly progress reports, project site observation, discussions and interviews with the Local Government and APs during the monitoring field visits.

## 3. Semi-Annual Monitoring Results

### 3.1.1. Grievance Redress Mechanism

22. For the effective implementation of a GRM system under the USIIP, UWSCG issued special order (#122) on 30 April 2014, which was further replaced by Order # 196 (October 2018) on the “Establishment of GRM within the Framework of the Asian Development Bank Funded Projects” and signed by the head of UWSCG. Order #196 gives clear instructions to every involved stakeholder how to act when affected people are impacted by the project.

23. Any affected person can apply at a UWSCG local service centre (UWSCG has 53 service centers and 8 Regional Branches across Georgia, in different municipalities), in case of GUD-03 sub-project at Dusheti service center, through different ways, either by going to the service centre, sending a letter to the service centre, or calling a hotline. The operators of the service centre can respond by going directly to the affected person if they are disabled to get the written grievance from them. Than AP’s complaints are registered by the operator of the service center and AP get queue number (see figure 1 below).

**Figure 1: AP gets queue registration number at Local Service center (on the example of Kutaisi Service Center)**



24. It should be mentioned also that complaints log is available at each construction site and any affective person may fill the compliant log. and submit to the contractor directly.

25. At first stage of grievance redress, an authorized representative of Customers Relations Division/Customers Service Office of local Service Center/Regional Branch of United Water Supply Company of Georgia, LLC, be obliged to familiarize himself/herself with the content of the complaint, to register the complaint in the registration log to submit it to Grievance Redress

Committee (hereinafter the Committee), which will consider the submitted complaint within the two weeks period.

26. The Committee envisaged by the Point 2 of the Order #196 will be approved with the following composition:

- a. Head (Regional Branch Manager/Service Center Director) of respective territorial unit of United Water Supply Company of Georgia, LLC – Committee Chairman;
- b. Representative of Projects Management Department of United Water Supply Company of Georgia, LLC – Committee Member;
- c. Representative of Environmental Protection and Permits Department of United Water Supply company of Georgia, LLC – Committee Member;
- d. Representative of construction company implementing project/subproject – Committee Member;
- e. Representative of supervision company of project/subproject – Committee Member;
- f. Representative/Commissioner of the respective municipality – Committee Member;
- g. Environmental Specialist of the Asian Development Bank Program – Committee Member;
- h. Representative of respective territorial unit of United Water Supply Company of Georgia, LLC – Committee Secretary.

27. In case the problem raised in the complaint is not solved within the two weeks periods at the first stage of grievance redress, the individual concern can address the GRM Commission established by Point 5 of this Order, which will make decision within two weeks period.

28. To promptly and effectively review and solve the complaint of the individual concerned, the Grievance Redress Commission (hereinafter the Commission) be established with the following composition:

- i. Director of United Water Supply Company of Georgia, LLC – Commission Chairman;
- j. Deputy Director on Technical Issues of United Water Supply Company of Georgia, LLC – Commission Member;
- k. Deputy Director on Financial Issues of United Water Supply Company of Georgia, LLC – Commission Member;
- l. Deputy Director on Commercial Issues of United Water Supply Company of Georgia, LLC – Commission Member;
- m. Head of Legal Department of United Water Supply Company of Georgia, LLC – Commission Member;
- n. Head of Environmental Protection and Permits Department of United Water Supply Company of Georgia, LLC – Commission Member;
- o. Head of Communications Office of Director's Apparatus of United Water Supply Company of Georgia, LLC – Commission Member;
- p. Head of Projects Management Department of United Water Supply Company of Georgia, LLC – Commission Member;
- q. Head of Construction Supervision Department of United Water Supply Company of Georgia, LLC – Commission Member;
- r. Representative of Environmental Protection and Permits Department of United Water Supply Company of Georgia, LLC – Commission Secretary.

29. Heads of self-governing units be required to define a representative who is employed in local self-governance in the field of social matters.

30. In case the problem raised in the complaint is not solved within two weeks at the second stage of grievance redress, the individual concerned can address the Permanent Representative of the

Asian Development Bank to Georgia at the following address: Tbilisi, #1, G. Tabidze Street, Tel: +995 32 225 06 19.

### 3.1.2. Received Grievances

31. No Grievances submitted during reporting period, January-June 2020 under ZUG-01, POT-01, POT-02, JVA-01, GUD-02

### 3.2. Monitoring of Requests Submitted by Citizens to PA specialist and CC

32. PA consultants in cooperation with UWSCG's and the construction company is monitoring all the enquiries submitted to the UWSCG, CC and PA consultant during site visits, by letters or during public consultation meetings. Therefore, it is very important to monitor submitted grievances to make sure that the enquiries from effected population are answered and taken care in a professional and timely manner.
33. During the reporting period several requests were submitted to the CC due to additional connection well, road reinstatement and relocation of pipeline under the GUD-02 sub-project. PA consultants pay big attention to the monitoring process and make sure that the enquiries submitted are communicated to the construction company and are timely resolved.

**Table 6:** Request for additional pipeline and connection well

Date	Applicant	Submitted By	Status
22/09/2020	Vasil Jarishvili	Letter	additional connection well and pipeline is constructed
30/09/2020	Evgenia Chavchanidze (Hotel Hobi, Hotel Bela, Hotel Gudauri 2100)	Letter	construction of additional connection and pipeline is approved by UWSCG contractor company will finish works during next year.
29/10/2020	Giorgi Khutsishvili – Hotel Gudauri Diamond	Letter	additional connection well and pipeline is constructed
29/10/2020	Noshrevan Arabuli	Letter	additional connection well and pipeline is constructed
04/11/2020	Beso Seturidze	Letter	additional connection well and pipeline is constructed
05/11/2020	Natalia Burduli	Letter	The request will be submitted to UWSCG on next reporting period after the revision of SC
05/11/2020	Mariam Kashiauri	Letter	The request will be submitted to UWSCG on next reporting period after the revision of SC
10/11/2020	Gia Gjuniashvili	Letter	construction of additional connection and pipeline is approved by UWSCG contractor company will ensure the connection

**Table 7: Request for Road Reinstatement**

Date	Applicant	Submitted By	Status
22/09/2020	Giorgi PapuaShvili – Hotel New Gudauri	Letter	Road is Reinstated
23/09/2020	Vasil Jariashvili	Letter	Road is Reinstated
26/09/2020	M. Jaghmaidze – Hotel Deka	Letter	Road is Reinstated
01/10/2020	Hotel Shilgin International Group Georgia	Letter	Road is Reinstated

**Table 8: Other Requests**

Date	Applicant	Submitted By	Description	Status
29.10.2020	Tea Khvedelidze, Irma Khvedelidze, Anzor Khvedelidze, Nato Gagadze	Letter	Applicants have requested to relocate sewage pipeline in their neighborhood, where individual collectors of the residents are arranged at a low level behind the residential houses. In order to make easier future connection they requested to arrange the network provided by the project along the existing collectors.	CC has made all necessary changes in project drawings, which was approved by UWSCG. Civil works in this area will be finished during next year.
18.11.2020	Glorgi Kartozia	Letter	representative of ltd BT Group requested to bring the existing wells to the same level (raise one well by 50 cm)	CC has arranged wells as was requested by the citizen

**AD Banner Reinstatement**

34. In June 2020, during construction work, contractor company removed one of the banners of Hotel Ponte and owner of the hotel complained regarding missing banner. PA specialist met with hotel representative and informed regarding ongoing works and explained, that banner was kept in safe space and after finishing construction works was reinstated to its previous location.
35. Several banners are also located across the main road and in order to avoid misunderstandings with business owner, the contractor company is instructed to inform PA specialist before removing them, in order to contact business owner and explain why banner is removed temporarily. Contractor company is also instructed to return the banners to their original place in a timely manner and keep them in a safe place until finishing work. Removal of AD banners are strictly

monitored. During reporting period only 3 banners were removed, the banner of TBC Bank (the same banner is allocated at 5 places alongside the road), the banner of the Hotel "Gudauri 2100" and the banner of the Private Hotel..

36. Due to the restrictions of COVID-19 the hotels were temporarily closed and the hotel owners were not in Gudauri. PA specialist had verbal communication with the contact person of the above mentioned hotels, Ms. Evgenya Chavchanidze to inform about the temporary removal of the banners.
37. The above mentioned banners were removed on October 26, 2020 and reinstated on October 27, 2020
38. It should be noted, that Hotels in Gudauri have several banners (each hotel has minimum 2-3 banners) alongside the main road of Gudauri and short-term removal of one banner will not leave the Hotels without ads, plus due to the COVID-19 pandemic most of the hotels in Gudauri serve as COVID quarantine service Hotels and the rest of the hotels are temporarily closed.

**Figure 2: Photos of the Reinstated AD Banners**



### **3.3. Consultation, Participation and Disclosure**

39. The main goal of the Consultations and PA activities is to increase the local population's awareness on project activities, its benefits and results and keep the beneficiaries, especially those directly affected, informed and consulted.

#### **GUD – 02**

#### **Goals and Objectives of PA Campaign in Gudauri**

40. The major goal of the PA activities is to increase the public awareness on project activities as well as keep the beneficiaries, especially those directly affected, informed and consulted on the results and benefits of the project implementation leading to overall positive and supportive attitude towards the project.
41. As a result of the Awareness Campaign the following objectives should be accomplished:
  - ) Raise awareness of the beneficiaries about the project, its implementation schedule and post implementation results;
  - ) Ensure that the population especially those directly affected are informed in advance about the possible disturbance caused by the rehabilitation works;
  - ) Educate local population on the importance of safe and healthy water and waste water system;

- J Encourage social leaders and local officials to get involved in the campaign and support the awareness measures;
- J Raise the awareness of local population/affected households on smart usage of water, and importance of Waste Water Network.
- J Introduce beneficiaries to the Water Quality Control Management, Standards and Monitoring systems and to the Water Loss Reduction concept;
- J Ensure timely response to the complaints from the affected households

**Public Awareness Campaign in Gudauri:**

**One by One meeting with Local Population**

42. During reporting period PA specialist together with CC representative continued door to door meetings with AP and Hotel owners, to raise the awareness on project, importance of sanitation system and to get feedbacks regarding ongoing and planned activities.

43. During door to door meetings population showed high interest to the project and readiness to participate in further discussions. Important topics raised during the meetings with the population were related to additional connections issues.

**Table 9:** List of Consulted Population

N	Date	Name	Contact information
1	07/2020	Jemal Gagadze	599560476
2	07/2020	Soso Avsajanishvili	599199100
3	07/2020	Ioseb	595049684
4	07/2020	Khvicha	599351191
5	08/2020	Anzor Buchukuri	599160018
6	08/2020	Gela Burduli	599500142
7	08/2020	Vasil Jariashvili	577025577
8	08/2020	Vaja Tsamalaidze	595043137
9	08/2020	Giorgi Zakaidze	599063137
10	09/2020	Khatuna Zakaidze	551570555
11	09/2020	Eka Tsanava	555501251
12	09/2020	Irod Tsamalaidze	591010677
13	10/2020	Nodar Avsajanishvili	591010677

**Figure 3:** Photos of one by one Meetings with the local population



## Meeting with COVID-19 quarantine service Hotel representatives

44. In order to prevent coronavirus, the Georgian government has created quarantine zones in local hotels for citizens and guests, returning to country. There are 5 quarantine service Hotels in Gudauri, all of them are located in Zone 2 and according project contractor company has to arrange sewage pipeline on their access roads. Hotels are receiving and sending guests from quarantine zone every day, also on daily base they are getting different supplies and it's very important not to block access roads for quarantine zones.
45. During September 2020 PA specialist with contractor company had several meetings with quarantine service hotel representatives, Hotel Best Western Gudauri, Hotel Donata, Hotel M<sup>2</sup> in order to inform them regarding ongoing project and discuss possibilities of arranging temporary access roads or providing construction works without blocking access to the hotels.
46. On September 9, during the one by one meeting with quarantine service hotel representatives, the representative of Hotel Best Western Gudauri raised several questions and requested to relocate pipeline and move it from the border of Hotel fence to main road, because of existing water network, in order to avoid damage of water pipeline, which may cause big leakage and lose of water. Also they requested to change location of connection point. UWSCG has been informed about this issue and discussions are underway.

**Figure 4:** Photos of the Meetings with quarantine service Hotels



## Public Consultation Meeting in Gudauri – Zone 5

47. On July 31 2020, a meeting was held in the village of Seturebi, (So called Zone N5) within the framework of the Asian Development Bank's Urban Services Improvement Investment Program, under the construction of the Gudauri Water Supply and Sewerage System (GUD-02)<sup>1</sup> and the construction of the Gudauri Wastewater Treatment Plant (GUD-03) project. Meeting was attended by representatives of the United Water Supply Company of Georgia Ltd, project supervision and construction companies, Dusheti Municipality and local population.
48. On the Meeting the representatives of UWSCG informed the population about the reason for the meeting and the expected changes in the current projects (GUD-02 / GUD-03), in particular, the problem, raised by the population of the village Seturebi. Despite many attempts, problem related to local population have not been resolved for almost 10 months and no peaceful solution has been reached. In connection with the implementation of the projects, the company decided to start cancellation of Zone 5 from the project.
49. PA specialist explained main goal of the project, its influence on development of Gudauri and introduced information regarding planned works. The locals were reminded that part of the village Seturebi was added to the project based on the collective demand of the population, taking into account their wishes and needs, in order to arrange proper water supply and sewerage systems in the village. She explained that the project implementation deadlines have been tightened and the COVID-19 pandemic has already significantly delayed its implementation. (Annex 1. minutes of the meeting and the list of participants)

**Figure 5:** Photos of the public consultation meeting



<sup>1</sup> GUD-03 project is not the part of USIIP/T4



## One by One meeting with small business owners

50. In September, 2020, the public relations specialist met individually with the owners of the small business, located along the central road. PA Specialist introduced them the information about the project and GRM monitoring system, she also explained that during construction works CC is instructed to arrange entrances for small shops, in order not to disrupt the business activity.

**Table 10:** The list of the consulted business owners

	Name	Business Type	Contact Information
1	Jambuli Lataria	Building materials store	593302087
2	Maia Avsajanishvili	Grocery store, currency exchange booth	597908360
3	Anri Adamia	Souvenir shop	579194626
4	Gulnara Tsamalaidze	Honey booth	574235629
5	Marina Kodalashvili	Honey booth	555716927
6	Mtisa Kvelashvili	Honey booth	599307316
7	Natia Dediashvili	Honey booth	558228919
8	Mzia Chomakhidze	Honey booth, Souvenir shop	555990542

51. During the individual meetings, questions were asked about the allocation of additional connection for businesses that plan to expand in the future. PA specialist gave information about procedures of requiring for additional connection. Main question asked during the meeting, was about terms of finishing of the project. According to local honey producers, having proper sanitation system can affect and will improve the quality of local Honey.

**Figure 6:** Photos of the one by one meeting with business owners



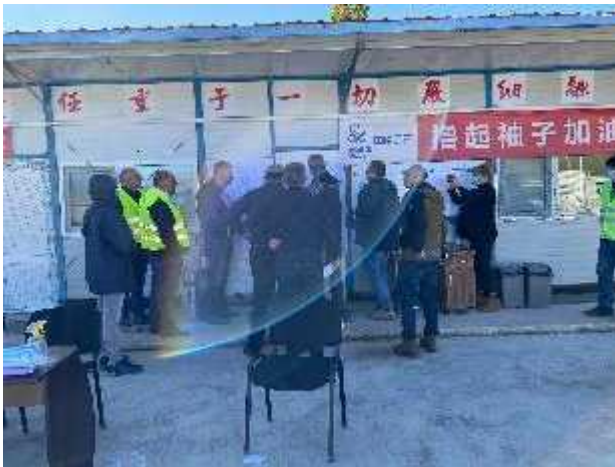


### **Public Consultation Meeting**

52. On October 8 2020 public consultation Meeting was held with the population within the framework of Gudauri water supply and sewerage systems and water treatment plant construction projects and discussing project details. The purpose of the meeting was to hold an open discussion with the population within the framework of ongoing projects in order to ensure the smooth implementation of the project and increase public awareness.
53. The meeting took place at the contractors field office. According to all covid-19 related recommendations meeting was organized in the open air, facemasks and appropriate disinfectants were provided. Participants also received informational Leaflets about project and its details. (Please see Annex 2 – Public Consultation Meeting Announcement, Annex 3 – Informational Flyer, Annex 4 – Minutes of Meeting, Annex 5 – The list of Participants)
54. The director of United Water Supply Company of Georgia LLC, Mr. Grigol Mandaria, introduced the technical details of the project to the population and once again explained that the projects are of high public importance and serve to improve the ecological and socio-economic conditions of the local population, as well as increase the economic potential of the resort.
55. The Public Awareness consultant provided information to the participants about the importance of construction projects of sewerage systems and water treatment plants in Gudauri and on the procedure for registering and reviewing applications/complaints related to sub-projects.
56. After presenting project details, meeting was followed with an open discussion.

**Figure 7: Photos of the public consultation meeting**





### Site Visit with High Officials

57. After the public consultation meeting the representatives of United Water Supply Company of Georgia LLC, construction company implementing the project and local government along with local population went to visit the project territories.

58. The group visited all the areas, where differences in existing terrain and levels made it difficult connection to the sewerage network. In consultation with the builders, alternative opportunities were identified, in accordance with the interests of the local population.

**Figure 8:** Photos of the Site Visit 08.10.2020





### 3.4. General Description and Guidelines for COVID-19 Infection

64. The Government of Georgia and its Ministry of Internally Displaced Persons from the Occupied Territories, Labor, Health and Social Affairs of Georgia, issued the General Guidelines Related to Infection (COVID-19) Caused by Novel Coronavirus (SARS-CoV-2) which applies to all sectors of economic activity.

65. The General Guideline for COVID-19 was also developed by the Government of Georgia specifically for the construction sector.

66. Based on the above mentioned guidelines the construction staff must not appear in the workplace if they:

- Left the affected country over the past 14 days;
- Were in close contact with infected person/persons for the past 14 days (they must be self- isolated/quarantined as per the rule);
- Have symptoms of respiratory infection (coughing, temperature, sneezing, difficulty in breathing, general weakness etc.);
- Are among the ones who have high risk of getting infected with COVID-19 or serious complications: over 70 years of age, people suffering from chronicle diseases (cardio-vascular diseases, diabetes, bronchial asthma and other respiratory diseases).

## 4. Institutional Arrangement

67. The Chapter describes the role, authority, and responsibility of state agencies involved in the process of preparation and implementation of environmental and social/resettlement related issues under the projects financed by ADB. These agencies are: Implementation Project Management Office (IPMO) formed on June 10, 2020 under UWSCG is the implementing agency; Executing Agency - United Water Supply Company of Georgia of the Ministry of Regional Development and Infrastructure of Georgia, Ministry of Finance, ADB. Below are described their roles and responsibilities:

68. Implementation Project Management Office (IPMO) will carry the following responsibilities:

- a. Two specialists: (i) Social Safeguards and Resettlement Specialist and (ii) Environmental Specialist to carry out following activities:
  - I. Safeguard environment and resettlement related issues for the sub-projects;
  - II. Resolving any issues that may arise during implementation of the sub-projects;
  - III. Review, analyze and discuss all circumstances that may have negative impact on the environment and the affected persons;
  - IV. Preparation of all relevant reports to IPMO;
- b. Project Management: IPMO will meet the all reporting requirements related to the sub-projects to be submitted to UWSCG and ADB
  - I. Address and coordination all Environmental protection and LAR related issues on local and national level;
  - II. Manage and monitor Construction Company and Supervision Company activities;
  - III. Ensure the update of Safeguard documents based on detailed design, if needed;
  - IV. Preparation of Semi-Annual reports to reflect all the construction and project implementation details;
  - V. Presenting all necessary documents to ensure rapid allocation of resettlement budget and undertaking further payment of defined compensation amounts to project affected persons;

c. Project Monitoring: IPMO will:

- I. Supervise the physical and /or economic displacement of APs, monitor construction and reinstatement process with support from the supervision consultant;
- II. Undertake internal monitoring and submission of relevant reports to UWSCG and ADB;

69. Construction Company and Supervision Company will have on board Environment and Social Safeguards specialists and Resettlement Specialist to be responsible to supervise environmental and resettlement issues managed by environmental and resettlement specialists of Construction Company and report to IPMO/UWSCG.

70. Supervision Consultant: Supervision Agency responsible for construction supervision activities, to observe and monitor completion of all compensation/rehabilitation payment procedures prior to construction contractor entering the site.

71. Ministry of Finance: Allocates compensation and rehabilitation funds based on the submitted land acquisition and resettlement plan and relevant budget.

72. IPMO will supervise the physical and /or economic displacement of APs, monitor construction and reinstatement process with support from the supervision consultant.

## **5. Summary and Recommendations**

### **5.1. Summary**

- ) A grievance redress mechanism has been established in the project and steps have been taken to make aware the affected people and other stakeholders about the grievance mechanism;
- ) Door to door and public consultation meetings were held and AP are getting information regarding planned activities in advance.
- ) Received requests and it's solving possibilities were discussed with applicants with participation all the parts involved in project;
- ) Local populations suggestions were discussed and considered;
- ) The Hotel banners were temporarily removed alongside the road for the construction of the pipelines, which were reinstated to the original condition in 2 days.
- ) The owners of the banner were informed in advance about the above mentioned temporarily removal of the banners.
- ) Hotels in Gudauri have several banners (each hotel has minimum 2-3 banners) alongside the main road of Gudauri and short-term removal of one banner will not leave the Hotels without ads, plus due to the COVID-19 pandemic most of the hotels in Gudauri serve as COVID quarantine service Hotels and the rest of the hotels are temporarily closed

### **5.2. Recommendations and Next steps**

- ) Raise awareness of the beneficiaries about the project, its implementation schedule and post-implementation results;
- ) Train the Construction Company in awareness techniques and public awareness campaign activities, main messages etc.
- ) Ensure proper internal communications among the construction company, UWSCG and Eptisa; establish timely flow of information;
- ) Ensure that the population especially those directly affected are informed in advance about the possible disturbance caused by the rehabilitation works;
- ) Raise the awareness of local population/affected households on the importance of safe and healthy sanitation system;

- ) Encourage social leaders and local officials to get involved in the campaign and support the awareness measures;
- ) Prepare presentation for local school and raise awareness of school teachers and students on the importance of safe and healthy sanitation system;

## **ANNEX 1. Minutes of Public Consultation Meeting in village Seturebi and the Signed List of Participants**

### **Minutes of the Meeting**

**Minutes of the meeting held with the population of Zone 5/village Seturebi within the framework of Gudauri Sewerage System Construction/Rehabilitation Project (GUD-02) and Construction of Wastewater Treatment Plants in Gudauri Project (GUD-03)**

#### **Vil. Seturebi**

**July 31, 2020**

On July 31, a meeting was held in village Seturebi, Dusheti municipality, within the framework of the projects to be implemented under Asian Development Bank Urban Services Improvement Investment Program, "Construction/Rehabilitation of Gudauri Water Supply and Sewage Systems" (GUD-02) and "Construction of Wastewater Treatment Plants in Gudauri" (GUD-03), regarding so called Zone N5 - vill. Seturebi part. The meeting was attended by representatives of United Water Supply Company of Georgia LLC, project supervision and construction companies, Dusheti Municipality and local population.

Mrs. **Maka Goderdzishvili**, the Head of Environmental and Permits Department of United Water Supply Company of Georgia LLC (further - Company), opened the meeting and informed the public of the reason for the meeting and the expected changes in the current projects (GUD-02/GUD-03), in particular, the problem(s) raised by the population of the village Seturebi, which, despite many attempts, remains unresolved for almost 10 months and no unanimous peaceful decision has been reached on the implementation of the projects. The Company decided to start the procedures for termination of the construction works for the Zone 5 of Gudauri Sewerage System Construction/Rehabilitation (GUD-02) and Construction of Wastewater Treatment Plants in Gudauri (GUD-03) the projects.

Ms. **Gvanca Lukava**, Public Awareness Specialist of supervising companies of the mentioned projects, who has been actively involved in meetings with the population since the start of the project, reminded the locals that the village Seturebi was added as the part of the project based on the collective request of the population, taking into account their wishes and needs, in order to arrange proper water supply and sewerage systems in the village. She explained to the population that the project implementation period is tight and the COVID-19 pandemic has already significantly delayed its implementation, and the controversial attitude of the local population towards the implementation of the project makes it impossible to implement it, as the solution is related to a rather long time factor.

Based on all of the above, Dusheti municipality and population of vil. Seturebi are informed about the change in the project, the cancellation of Zone N5.



# The List of Participants

გუჯარის წყალმომარაგების და წყალარსების სისტემის მშენებლობის (GUD-02) და გუჯარის ჩამოსარე წყლების გააწმენდი ნაგებობების მშენებლობის (GUD-03) პროექტების ფარგლებში ბიველი სკოლების მოსახლეობასთან მუშაობის დაწყების სია.

31.07.2020

N	სახელი, გვარი	მოსამართ	პირადი ნომერი	ტელეფონის ნომერი	სკოლა
1	გოჩა სვამბერიძე	სვამბერიძე	01017067589	555 1500 01	ა. ს. ს.
2	გაბრიელ სვამბერიძე	სვამბერიძე	01024052302	577451554	ბ. ს. ს.
3	გაბრიელ სვამბერიძე	სვამბერიძე	01017030258	599 27-20-49	გ. ს. ს.
4	დავით სვამბერიძე	სვამბერიძე	16001027100	593007372	დ. ს. ს.
5	გაბრიელ სვამბერიძე	სვამბერიძე	16001007240	593-21-81-18	ე. ს. ს.
6	ნ. სვამბერიძე	სვამბერიძე			
7	დავით სვამბერიძე	სვამბერიძე	16001009502	591010626	ვ. ს. ს.
8	გიორგი სვამბერიძე	სვამბერიძე	16001018351	559 69 937	ზ. ს. ს.
9	დავით სვამბერიძე	სვამბერიძე	16001011072	591944916	თ. ს. ს.
10	დავით სვამბერიძე	სვამბერიძე	1600 1006607	577 07 04 02	ი. ს. ს.
11	დავით სვამბერიძე	სვამბერიძე	16 10 10 34 34 5	511 134 449	კ. ს. ს.

12	დავით სვამბერიძე	სვამბერიძე	16001033074	597735822	ლ. ს. ს.
13	გიორგი სვამბერიძე	სვამბერიძე	16001026186	599 90 7385	მ. ს. ს.
14	დავით სვამბერიძე	სვამბერიძე			ნ. ს. ს.
15	დავით სვამბერიძე	სვამბერიძე	01024000779	599264131	ო. ს. ს.
16	დავით სვამბერიძე	სვამბერიძე	<del>12001059902</del>	591241274	პ. ს. ს.
17	დავით სვამბერიძე	სვამბერიძე	12001059902		ჟ. ს. ს.
18	დავით სვამბერიძე	სვამბერიძე			ჩ. ს. ს.
19	დავით სვამბერიძე	სვამბერიძე	16001009632	577 28 1128	ც. ს. ს.
20	დავით სვამბერიძე	სვამბერიძე	16001016385	591512790	ძ. ს. ს.
21	დავით სვამბერიძე	სვამბერიძე	0100	936599445084	წ. ს. ს.
22	დავით სვამბერიძე	სვამბერიძე		5	ყ. ს. ს.
23	დავით სვამბერიძე	სვამბერიძე		577-3129-56	შ. ს. ს.
24	დავით სვამბერიძე	სვამბერიძე		558-4723-21	ჩ. ს. ს.



## ANNEX 2. Public Consultation Meeting Announcement



საქართველოს გაერთიანებული  
წყარმომარაგების კომპანია  
UNITED WATER SUPPLY COMPANY OF GEORGIA

### გ ა ნ ც ხ ა ლ ე ბ ა

2020 წლის 8 ოქტომბერს 14:00 საათზე ვაზბეგის რაიონის სოფელ საკურიაში, წაგობისა და გაზის კორპორაციის საკუთრებაში არსებულ ტერიტორიაზე, კომპანია "ჩაიმა წყელეარ ინდუსტრი 23 ის" საქმიაში ვზის ტერიტორიაზე გაიმართება საჯარო შეხვედრა „დაბა გუდაურის წყალმომარაგებისა და წყალარსების სისტემის მშენებლობის“ (GUL-02) და „დაბა გუდაურის ჩამდინარე წყლების გამწმენდი წაგობების მშენებლობის“ (GUL-03) პროექტებთან დაკავშირებით.

დამსტუმარი ინფორმაციის მისაღებად, გთხოვთ, დარეკოთ ქვემოთ მითითებულ საკონტაქტო ნომერზე:  
**გვანტა ლუკვა 577 570 520**

## ANNEX 3. Informational Flyer



# საქართველოს გაერთიანებული წყალმომარაგების კომპანია UNITED WATER SUPPLY COMPANY OF GEORGIA

საქართველოს გაერთიანებული წყალმომარაგების კომპანია აზიის განვითარების ბანკის დაფინანსებით ახორციელებს „დაბა გუდაურის წყალარინების სისტემების გაუმჯობესების“ (GUD-02) და „ჩამდინარე წყლების გამწმენდი ნაგებობების მშენებლობის“ (GUD-03) პროექტებს, რომელთა ფარგლებშიც დაბა გუდაურის წყალარინების სისტემით უზრუნველყოფის მიზნით განხორციელდება:

- წყალარინების ქსელების სრული რეაბილიტაცია/მშენებლობა;
- დამატებით სამი ერთეული ჭაბურღილის მშენებლობა;
- ახალი 500მ<sup>3</sup> მოცულობის რეზერვუარის მშენებლობა;
- ოთხი ერთეული ჩამდინარე წყლების გამწმენდი ნაგებობის მშენებლობა.

სამშენებლო სამუშაოების შედეგად წარმოქმნილ გარემოს დაცვით, განსახლების და უსაფრთხოების საკითხების შემთხვევაში მოსახლეობისთვის პრობლემურ საკითხებზე სათანადო რეაგირების მოხდენის მიზნით შექმნილია სამ ეტაპიანი საჩივრების განხილვის მექანიზმის სისტემა.

- **პირველი ეტაპი** - პროექტის ზემოქმედების ქვეშ მყოფი მოსახლეობა მიმართავს საქართველოს გაერთიანებული წყალმომარაგების კომპანიის ადგილობრივ სერვის-ცენტრს და საჩივრების განხილვის პროცესში ერთვება საჩივრების განხილვის კომიტეტი;

მოცემულ ეტაპზე საჩივრების დაფიქსირება შესაძლებელია, როგორც მშენებელი კომპანიის “China Nuclear Industry 23 Construction Co” საქმიანი ეზოს ტერიტორიაზე - საკონტაქტო პირი: ალექსანდრე მჭედლიშვილი, საკონტაქტო ნომერი: 574 02 77 33, ასევე შპს „საქართველოს გაერთიანებული წყალმომარაგების კომპანიის“ მცხეთა მთიანეთის რეგიონული ფილიალის ოფისში - საკონტაქტო პირი: ნანი ჟიჟიაშვილი, საკონტაქტო ნომერი: 577 38 01 12.

- **მეორე ეტაპი** - საჩივრის განხილვის პირველ ეტაპზე საჩივარში წარმოდგენილი პრობლემის ორი კვირის ვადაში გადაუჭრელობის შემთხვევაში, დაინტერესებული პირის საჩივარი ეგზავნება საჩივრების განხილვის კომისიას, რომელიც გადაწყვეტილებას იღებს განცხადების რეგისტრაციიდან ორი კვირის ვადაში;
- **მესამე ეტაპი** - ზემოქმედების ქვეშ მყოფი მოსახლეობა მიმართავს აზიის განვითარების ბანკის მუდმივ წარმომადგენლობას საქართველოში, თბილისში, იმ შემთხვევაში თუ პირველ და მეორე ეტაპს არ მოჰყვა შედეგი;

### სხვა საჩივრები

სამშენებლო სამუშაოების მიმდინარეობისას წარმოქმნილი შეფერხებების, გამანაწილებელ თუ მაგისტრალურ წყალსადენზე წარმოქმნილი დაზიანების, გამორჩენილი დაერთების, ან სხვა შემთხვევებისთვის შპს „საქართველოს გაერთიანებულ წყალმომარაგების კომპანიაში“ დამატებით ფუნქციონირებს ცხელი ხაზის სამსახური - 2 93 00 00.

## ANNEX 4. Minutes of Public Consultation Meeting

### Minutes of the public meeting held with the local population within the framework of Gudauri Sewerage System Construction/Rehabilitation Project (GUD-02) and Construction of Wastewater Treatment Plants in Gudauri Project (GUD-03)

Gudauri

Settlement

October 08, 2020

**Subject:** Meeting with the population within the framework of Gudauri water supply and sewerage systems and water treatment plant construction projects and discussing project details.

**Attendants of the meeting:**

Representatives of United Water Supply Company of Georgia LLC;

Local population;

Representatives of Kazbegi Municipality;

Representatives of projects contractors and supervising companies

The meeting was opened by Ms. **Gvantsa Lukava**, Public Awareness consultant of supervising companies “SAFEGE” and “Eptisa”, and spoke about the importance of construction projects of sewerage systems and water treatment plants in Gudauri. Ms. **Gvantsa Lukava** noted that the purpose of the meeting was to hold an open discussion with the population on issues of interest to them within the framework of ongoing projects in order to ensure further implementation of the project without hindrance and increase public awareness. The Public Awareness consultant also provided information to the participants on the procedure for registering and reviewing applications/complaints related to sub-projects.

The director of United Water Supply Company of Georgia LLC, Mr. **Grigol Mandaria**, introduced the technical details of the project to the population and once again explained that the projects are of high public importance and serve to improve the ecological condition and socio-economic conditions of the local population, as well as increase the economic potential of the resort.

Following the mentioned speeches, a discussion was held between the population and interested parties. The majority of the population was interested in the restoration of roads after construction and the implementation of construction works in the conditions of the approaching winter season, to which they were given explanation, that the construction company implementing the project has the obligation to restore the roads to their initial state after finishing the construction works, and as for the construction works during the winter season, this will be done in uninhabited areas in order to avoid interfering with the tourist season.

After the discussion, the representatives of United Water Supply Company of Georgia LLC, construction company implementing the project and local government along with local population went to visit the project territories.

In order to answer all the questions of the population openly and transparently and not to leave additional questions about the location of sewerage pipeline in different areas, all project areas that were of interest to the population, in their presence and with their consent were set out.

The group also visited all the areas, where differences in existing terrain and levels made it difficult connection to the sewerage network. In consultation with the builders, alternative opportunities were identified, in accordance with the interests of the local population regarding the differences between dwelling areas and network markings.

**ANNEX 5. List of Participants**

გუდაურის წყალრინების სისტემის მშენებლობის (GUD-02) და გუდაურის ჩამდინარე წყლების გამწმენდი ნაგებობების მშენებლობის (GUD-03) პროექტების ფარგლებში მოსახლეობასთან შეხვედრის დაგეგმვა სია.

08.10.2020

N	სახელი, გვარი	მისამართი	პირადი ნომერი	ტელეფონის ნომერი	ხელმოწერა
	თორე შარვაშიძე	ყ.ბ. ნ-6 ს. ლანი	01013004839	574-453300	[Signature]
	ანზორი ჭყავჭი	კვმ მამოლა ქვეყი	16001005004	599-160018	[Signature]
	სიმონ გოციოძე	ს. აჩხორი	44001004150	599-95-62-8	[Signature]
	მედიკ ზეზუა	გ. კვიციანი	16001013698	599-351197	[Signature]
	იოანე ზეზუა	ს. აჩხორი	43001000070	574-014953	[Signature]
	საბინა მარსელიძე	ყ.ბ. ნ-6 ს. ლანი	31001002194	574-500271	[Signature]
	გიორგი უკმაძი	ს. აჩხორი	01001066207	57795-11-50	[Signature]
	თამარ ალბერტი	ყ.ბ. ნ-6 ს. ლანი	44301005591	577-076326	[Signature]
	ქახიანი ნ. მელიქიძე	ქემდისციხე	01004008107	599-674440	[Signature]
	მედიკ ნ. მელიქიძე	ქემდისციხე	01026005946	551-501705	[Signature]
	ქახიანი ნ. მელიქიძე	ქემდისციხე	01003028222	599-063166	[Signature]
	ხაბიბი ნ. მელიქიძე	ქემდისციხე	16001019920	551-750-555	[Signature]

გუდაურის წყალრინების სისტემის მშენებლობის (GUD-02) და გუდაურის ჩამდინარე წყლების გამწმენდი ნაგებობების მშენებლობის (GUD-03) პროექტების ფარგლებში მოსახლეობასთან შეხვედრის დაგეგმვა სია.

08.10.2020

N	სახელი, გვარი	მისამართი	პირადი ნომერი	ტელეფონის ნომერი	ხელმოწერა
	გიორგი მ. ხუციანთაძე	ქ. თბილისი - ქ. აბაშა	20001010698	5957225402	[Signature]
	ნინო მ. გოგიტი	ქ. აბაშა - ქ. აბაშა	01025015367	599224876	[Signature]
	ქვიციანი ნ. მელიქიძე	ქ. აბაშა - ქ. აბაშა	01011069481	599223489	[Signature]
	საბინა მელიქიძე	ს. აჩხორი	01024016811	599299029	[Signature]
	მედიკ ნ. მელიქიძე	ს. აჩხორი	15001104897	577-570-520	[Signature]
	მედიკ ნ. მელიქიძე	UWSCB	01023008921	599913030	[Signature]
	მედიკ ნ. მელიქიძე	UWSCG	01017006610	599229925	[Signature]
	ნინო მ. გოგიტი	UWSCG	01045013800	577412127	[Signature]
	ვაჟა ქვიციანი	So-lege	01006007090	599330632	[Signature]
	მედიკ ნ. მელიქიძე	So-lege	01024026628	577379933	[Signature]